### OVERVIEW & APPETITE GUIDE EMEA Commercial Property



# The AIG Advantage

#### Local Expertise & Global Reach

- AIG has a long history of providing insurance solutions in the EMEA region, with more than 3,000 employees, and underwriting capabilities across Europe, the Middle East, and Africa.
- AIG Property has over 80 dedicated underwriters across 18 countries in the EMEA region.
  The Property Line of Business distinguishes itself as one of the most experienced and proficient underwriting teams in the market.
- International Commercial property strives to be a preferred and go to market for corporate clients providing long term stable and reliable partnerships.
- A team of more than 100 Client and Broker Engagement (CBE) leaders across EMEA works alongside underwriters to ensure swift responsiveness and a seamless experience for clients and brokers.
- We underwrite almost all occupancies with an appetite based on risk and complexity to achieve a balanced and sustainable growth. We underwrite every insured on its merits and based on the available information and requested terms and conditions.

#### **Risk Engineering**

- AIG's global Risk Engineering Network can offer benchmarking and expertise across industries, including:
- Benchmarking and risk improvement recommendations for large clients
- Risk assessment and mitigation recommendations for middle-market clients.

#### **Multinational**

- We have decades of experience providing fully compliant multinational programs for clients through our global network.
- The integrated "One AIG" Multinational Team includes over 500 experienced Underwriting, Legal, Operations, and Claims experts.
- Dedicated Multinational Client Executives for assigned clients enable consistent execution of tailored solutions, keeping clients protected across borders with local coverage in over 215 territories.
- Outstanding expertise providing Multinational captive fronting solutions, with more than USD 500 million in premiums flowing to AIG client captives in EMEA each year.
- Bespoke tools and insights provide clients and risk managers with pre-bind compliance considerations, territorial analyses, and timelines, as well as real-time access to portfolio summary, policy and premium status, and claims information post-bind.

#### **AIG Claims Expertise**

- We have a multi-award-winning Major Loss Claims Team.
- Our large network of AIG Claims Adjusters provides a consistent claims experience.
- The AIG Property Claims Promise affirms that our dedicated team of Claims Experts will mobilize in rapid response to a covered event and, after coverage is confirmed, will advance our policyholders up to 50% of an agreed loss estimate within seven days, giving them the immediate working funds they need for property damage and repairs, cleanup costs, and extra expenses.

### **Industry Appetite Grid**



Agriculture Farming Grain Storage / Silo **Assembly Operations** Aircraft / Turbines / Engines and Transmission / Industrial Machinery & Equipment / Satellites and Space **Vehicles Painting Operations** Boats / Yachts etc Education Library All Other Education **Electronics** Semiconductor **Batteries** Other Electrical Wood Products Furniture & Cabinetry & Misc. Products Logging / Mobile & Prefab Homes / Particle Boards, Veneer & Plywood / Sawmills Food and Beverage Elevators Grain Milling and Malting / Sugar / Vegetable Oil Distilled Spirits / Meat, Poultry & Fish / Products Fried in Oil Services Restaurants (without frying equipment), Repair Shops and Services Restaurants with Frying Other Services (Including Financial Services)

Real Estate		
Industrial Real Estate		N Psy
Most other real estate schedules		39
Entertainment		
Amusement & Theme Parks / Indoor Sports Arena / Movie and Recording Studios	•	
Most Other Entertainment Venues		
Textiles & Apparel		
Leather Products		
Mattresses and Upholstery	•	
Other Textiles and Apparel		High
Transportation		
Fueling Operations	•	
Aircraft Hangers / Docks, Piers, Wharves, Freight Terminals and Depots / Marines		C
Other Transportation		
Rubber & Plastic Products		
Fibreglass / Plastic Bags / Some Non- expanded plastic products	•	Alu Heo
Plastic, Rubber and Fibreglass occupancies range from amber to black depending upon the material used, the process of manufacture and the final	•	E: Ma
product.		Integ
Pulp and Paper		Nor
Printing & Coating Using Water Based Inks		
Pulp, Paper and Cardboard		
Retail		
Home Improvements / Auto Parts		

Other Retail



Kolling Mills itegrated Steel Mills with Blast Furnance or Coke Oven / Molten Metal Non-Aluminium Refining or Smelting /

Aluminium Refining or Smelting , Plating & Galvanizing Higher appetite risks, larger shares and /or limits may be deployed at acceptable terms Lead Capacity More Likely

Moderate appetite risks, share and / or limit set accordingly for risks at appropriate terms Lead or Follow Capacity

Harder risks, will consider these for a small share and / or limit basis at good terms Low - Medium Follow Capacity

Limited appetite risks, single digit shares and modest capacity deployment at attractive terms Follow Capacity More Likely

Risk capacity is considered in terms of Share, Limit and loss estimate exposure, this is a guide only – every case written on its merits based on the available information. Risk quality, information quality and underwriter judgement will lead to more or less capacity than these indicative levels being deployed.

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- Natural and / or manmade catastrophe exposure may modify the appetite for any given risk.
- To enable AIG to underwrite exposures and provide our best proposal we would require; 1) Clear SOV's with address information and breakdown of values, 2) Surveys and risk engineering information for key locations, 3) Any information around Business Interruption, BCP and Interdependencies where available.
- Subject to AIG's Environmental, Social and Governance (ESG) commitment | This is not an exhaustive list, please contact us for more information.

### **Our Appetite**





#### **Minimum Submission Requirements**

- NameActivity
- Requested terms and conditions
- Excel spreadsheet of insured values split by building, contents, and business interruption per location (including full address)
- Loss control information as appropriate for exposure, including details regarding business and contingent business interruption
- 5+ years of loss history

#### Limits

 Primary and Excess — Lead and Non-Lead: up to USD 500 million (every case is written on its own merit and typically on a quota share basis)

# ~ິ່ງ Underwriting Sweet Spots

In our varied portfolio, our risk appetite crosses many industries with the following sweet spots:

- Financial institutions, communications, media and IT, manufacturing risks (e.g., automotive industry, electronics, electrical equipment, machinery), technology companies, healthcare, retail, general services, and quality real estate accounts.
- We offer Terrorism and Political Violence Coverage, both embedded and stand-alone.
- AIG Property is open to looking at a majority of industries with the ability to commit significant capacity.
- Major accounts typically companies with insured sum greater than USD 1 billion
- Middle market typically companies with insured sum less than USD 1 billion
- We offer our solutions in a Lead and Non-Lead position, depending on industry exposure to large volatile losses and Cat exposure. The lower the volatility exposure, the higher the retained share/capacity and/ or desire to Lead.
- We provide a multitude of offerings, depending on the client needs, including standard or manuscript wordings, captive services, multinational programs, and client partnership or workshops.

#### EMEA Property Head of Property, EMEA

Michael Stout Email: michael.stout@aig.com

#### EMEA Distribution Head of Client & Broker Engagement, EMEA

#### Enrico Savoia

Tel: +34 69 9748844 Email: enrico.savoia@aig.com

## Capacity Considerations

We will consider all occupancies, however the deployment of our capacity is dependent on:

- Risk quality
- Loss experience
- Program conditions and pricing

- Commitment to risk management principles and acceptable account pricing
- Occupancy hazard

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